



**One Vision, LLC would like to thank you for choosing us as your preferred landscape provider. Your plant material is accompanied with a 6 month limited warranty as follows:**

### **Warranty**

Your landscape is accompanied with a 6 month limited warranty on the trees and shrubs installed by One Vision if maintained per the standards below. Newly installed landscape plants will suffer transplant shock, particularly during the hot summer months. It is imperative that plants receive proper care, so as to minimize stress. Upon installation, it is then the responsibility of the owner to supply the plant with sufficient water and fertilizer (as needed) during their growing season (April to November) to keep them healthy. Trees and shrubs are warranted for 6 months from date of installation or purchase, and will be replaced **once** within the warranty period, should they die.

- This warranty is valid only on contracts that include the specified verbiage specifying warranty coverage.
- All outstanding invoices must be paid in full to One Vision before any warranty replacements are approved.
- One Vision reserves the right to approve or deny warranty requests.
- A warranty request will not be approved if there are clear signs of neglect, which includes lack of proper watering, over-watering, under-watering, damage from mowing or other equipment, etc.
- Warranty requests will not be approved resulting from theft of plant materials.
- Warranty requests will not be approved resulting from plants killed or damaged by pests, insect infestation, abnormal weather conditions, or other conditions beyond our control.
- Warranty requests will not be approved resulting from "seasonal die-back", when pruning and proper care will restore them to health.
- Warranty requests do not apply to plants originally installed by One Vision and subsequently repaired, adjusted, moved or modified by an individual or other entity other than One Vision.
- Warranty requests do not apply to annuals, perennials, bulbs, ground covers.
- Transplanted materials are not covered under warranty.
- The warranty is valid only if the customer has consistently adhered to our suggested watering schedule as described (attached).
- A dead plant is defined as one that shows no signs of life or new growth potential. Plants that show signs of stress but still have green or healthy growth are not considered dead and will, therefore, not be approved for warranty replacement.
- Replacement plants will be the same size container, height, or caliper as the plants in the original contract. We're happy to provide a cost estimate to install a larger size plant at a price equal to the difference in material cost.

### **Water**

Your new plantings will need an inch of water per week for the first year. If you fail to water your plants, they will die. A plant that has died due to drought from insufficient watering is **not** covered under our warranty. In the heat of summer, you may have to water daily. Please refer to the attached for a proper watering schedule for your plantings. Don't forget to keep watering during fall. It is best to water early in the morning to prevent evaporation, or rot if watered too late in the day.

**One Vision, LLC dba TJ's Lawn & Landscaping**

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